NARI of Idaho

Consumer Complaint Form

This form is to be used by the consumer to file a complaint against a current NARI of Idaho member.

The following form must be signed, dated and delivered to the NARI of Idaho along with a copy of the contract or description of the terms of performance (collectively referred to as the "contract").

Consumer

Name _____

Address _____

Phone _____

Today's date _____

Complaint is against the following IRA/NARI Member

Business name _____

Name of contact person _____

Date of alleged breach _____

Please write a brief summary for each of the following three questions, additional sheets may be attached if necessary.

1. Specific area of the contract or project terms that is alleged to be breached.

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Office use only

Date Received _____ Membership verified _____ Contract or Project terms attached _____ Action _____

2. Indicate any and all efforts to correct the alleged breach that have been taken, including copies of the same, if in writing.

3. Consumer's wishes to satisfy the alleged breach.

Signature _____

Date _____

This complaint form must be delivered personally, or by U.S. mail or faxed to the Executive Director of the NARI of Idaho within one year of the date of the breach. A copy of the contract or description of the terms of performance must be attached. Please refer to the NARI of Idaho Consumer v. Member Grievance Procedures for additional information on consumer complaints.

Idaho Remodeler's Association/NARI
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